



# Sample

## Service Guarantee

Our work is guaranteed and you are the sole judge of our performance. If, in any month, anything we do falls short of your expectations, we will-without question-respect your right to refund of your monthly fee if you are not pleased with the work we do and the way we do it.

To assure that our arrangement remains responsive to your needs as well as fair to both parties, we will meet throughout the year and, if necessary, revise or adjust the scope of the services to be provided and the prices to be charged in light of mutual experience.

Furthermore, it is understood that either party may terminate this agreement at any time, for any reason, within 10 days of written notice to the other party. It is understood that any unpaid services that are outstanding at the date of termination are to be paid in full within 10 days of the termination.

\_\_\_\_\_ On behalf of Outridge & Associates

Agreed to and authorized:

\_\_\_\_\_ On behalf of ABC Company

**This service agreement may be combined with the Fixed Price Agreement for clients**